

# Altaro Hyper-V Backup Version 3.5.5 BETA

## Known Issues

### 1. Windows Server 2012 Specific Issues:

- “*Import backup from another host*” feature: when importing a backup performed on a Windows Server 2012 onto a Windows 2008R2 machine, the process will fail due to compatibility issues of Windows 2008R2 with VHDX files. This is not prevented directly from the Management Console as yet.
- When .NET 3.5 is not installed on Windows 2012, the setup will end prematurely without specifying the reason.

### 2. User Interface and other Cosmetic Issues:

- Right clicking on the VMs in the Dashboard Latest backup and Reports view: context menu sometimes does not display correctly on first click.
- Fire drill send test email: message box is displayed twice.
- If the Management Console is open, any “*Not enough disk space*” notifications continue to pop up cumulatively upon each backup attempt.
- Notifications must be closed bottom up if they are grouped since only the top one is active.
- When one enters a partial UNC path without the specific share name (e.g.: \\192.168.10.130\ instead of \\192.168.10.130\ShareName) an error is returned stating that the credentials entered are “*invalid*” rather than “*incomplete*”.
- When changing Event Log Notification and save the changes a dialog pops up, erroneously stating that “*The Email Settings changed successfully*”.
- When a backup is currently being performed on one machine and an attempt is made to import the backup from a second machine, the error is not clear “*Error occurred while preparing to restore the Hyper V Guest: Name*”
- Message box text when no drive is selected in the enable multiple backup drive erroneously refers to a “*checkbox*” instead of “*selection*”.

- When performing a File Level Restore, The text "*If you are currently using Windows 2008 Server Core*" is misleading since the OS can also be Windows 2012 Core or Hyper-V server.

### 3. Functionality and Usability Issues:

- No Validation on the File Level Restore "Save" Location - if the path is invalid Altaro Hyper-V Backup will still state that the disk is mounted correctly, but will not show any drive letters.
- Restore, Import and File Level Restore operations: Network paths and mapped drives are not allowed.
- When SMB quota is enabled, the whole disk free space is when selecting a backup drive. Also when the SMB quota is reached, the backups hang or fail until the SMB quota is removed or adjusted.
- Dashboard – "Average Backup Duration" and "Data backed up per day" views - no data is displayed in some cases.
- "*Import backup from another host*" feature: when importing a backup within a custom subfolder from a local drive, the backup folder is inaccessible and needs to be accessed using the Network path to the local machine (to the same location) instead.
- Running Altaro Hyper-V backup on Server Core: When the Management Console is already running, and another user logs in and also attempts to open the Console, a message is displayed informing the user that the Console is already running, and to access the UI from the system tray icon which is not present in Server Core.